

WE HAVE BEEN MEETING PEOPLE WHERE THEY ARE FOR 37 YEARS

In last year's report we shared with you that the pandemic drove a drastic increase in the need for services from New Bethany. That increased demand remained throughout 2021 and, unfortunately, we anticipate that will continue through 2022. The support of our generous donors, foundations, and corporate partners has allowed us to continue improve the lives of those affected by homelessness, food insecurity, and poverty. The details of that impact are outlined in this report.

At New Bethany, we meet people where they are. It starts with a meal, shower, and access to laundry facilities, and mailing address for our clients needing street level human services. We continue with access to our food pantry, case management, and housing assistance (which can include up to three month's rent and security deposit). In addition, New Bethany offers emergency housing to families and individuals experiencing homelessness through our Transitional Housing Program and Single Room Occupancy units. The ultimate aim of all our housing programs is to set our clients up for long-term housing stability.

Humans of New Bethany shares some of our success stories. We recently featured Corey. After a divorce left him struggling to find safe and stable housing for himself and his sons, they moved into our Transitional Housing Program. During his time with us, Corey worked with a case manager to help stabilize his income and set housing goals, took parenting classes, and engaged with our Housing Assistance team. His hard work paid off when we were then able to help him move into his own apartment.

Corey is just one example of the 5,383 people assisted by New Bethany in 2021. Astute readers may recall that this is almost exactly the same number of people as we reported in 2020. At that time, we shared with you the growth and expansion necessitated by the pandemic. Seeing the number of people served staying at the same level confirms what many of us suspected; the elevated need for New Bethany isn't retreating with the pandemic.

With an eye to the future, the board and staff are working to ensure the agency can best meet this increased and changing need. New Bethany strives to serve everyone, regardless of circumstances. Serving all household structures is one of the challenges New Bethany has risen to accept. Additional non-congregate units will allow us to better house multi-generational and LGBTQ+ families. Also, the demand for our food pantry means that additional space will need to be reconfigured.

With the ongoing support of our community, corporate, and foundation partners, New Bethany Ministries is well positioned to continue being a community of hope and support.



2021 IMPACT

New Bethany served **225,644 meals** via Choice Food Pantry and our two meal centers

New Bethany assisted **4,503 households** during 2021.

New Bethany assisted **5,383 people** during 2021.

MOLLARD HOSPITALITY MEALS

19,589 meals | 1,082 people

TRINITY SOUP KITCHEN MEALS

16,083 meals | 888 people

HOLIDAY MEALS (part of Mollard total)

1,221 holiday meals (combined Thanksgiving and Christmas)

747 frozen turkeys distributed

41 children received Christmas presents

SHOWER SERVICE

1,594 showers taken by 116 community residents

PANTRY

190,017 meals (equals about 39 meals annually per person)

100,816 pounds of donated food

127,204 pounds provided through

Second Harvest Food Bank

In-kind Value of donated food = **\$125,995**

2,169 grocery carts distributed

691 households served made up of **1,473 unique people**

(843 adults, 342 children, 288 seniors)

VOLUNTEERS

483 volunteers contributed 6,532 volunteer hours

- › 100 on-site (meal centers, main office front desk, food pantry, etc.) who worked 3,339 hours.
- › Did you know it takes hundreds of volunteers to present Luminaria Night? In 2021, 383 volunteers worked a collective 3,193 hours!

EVENTS

Souper Day 2021: \$150,802

Luminaria 2021: \$148,693

HOUSING AND HOMELESS PREVENTION

Permanent Housing

71 households avoided homelessness through year-to-year leases in New Bethany owned or operated properties.

Transitional Housing

3,250 shelter nights in our transitional facility

- › 134 people served (43 adults, 91 children)
- › 36 households lived in transitional family housing
- › 13 successful housed; 8 continued into 2022

Homeless Prevention

880 households prevented from homelessness through case management, rental assistance, and other housing supports

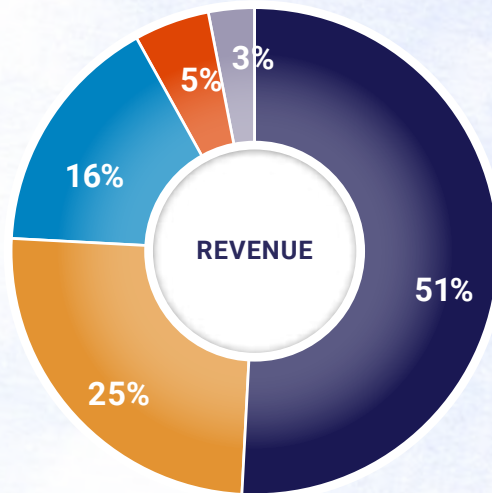
Representative Payee program

62 people participate

REVENUE

■ Contributions	\$	1,476,591
■ Government Support	\$	721,968
■ Program Service Fees	\$	443,333
■ In Kind Contributions	\$	133,994
■ United Way Grants	\$	95,001
■ Miscellaneous Income	\$	4,930

Total Revenue \$ **2,875,817**

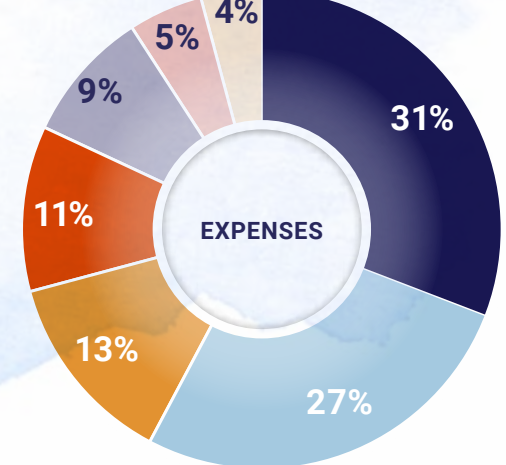


REVENUE

51%

16%

25%



EXPENSES

31%

27%

EXPENSES

■ Housing Assistance	\$	893,501
■ Hunger Relief	\$	754,520
■ SRO Housing	\$	361,628
■ Transitional Housing	\$	310,017
■ Development	\$	257,912
■ Management	\$	154,602
■ Representative Payee	\$	103,227

Total Expenses \$ **2,835,407**

Changes from Operations \$ **40,410**

